

What is the TaxiCard Program?


The TaxiCard program provides a monthly subsidy for taxicab transportation to eligible individuals. Each month that a payment is made, money is added to the TaxiCard to help pay for taxicab rides. The program is funded by the Maryland Department of Transportation and the Baltimore City Health Department Aging & CARE Services.

Registration is required. All individuals must meet eligibility requirements.

TaxiCard can be used with participating taxicab companies for fare payment 24 hours per day, 7 days per week.

Participating Taxi Companies


A.A. County Cab Connection/
A.A. Independent: 410-766-1000
Rides originating in A.A. County

Arrow Cab/Independent: 
443-575-4111 or 410-233-8294
Rides originating in Baltimore City

County Cab/Bell's:
443-575-4110 or 410-233-5430
Rides originating in N.W. Baltimore County

Diamond Cab:
410-233-6000 or 410-947-3333
Rides originating in West Baltimore City

Jimmy's Cab: 410-296-7200
Rides originating in Baltimore County

Yellow-Checker Cab: 
410-685-1212
Rides originating in Baltimore City



Baltimore City Health Department
Division of Aging and Community Support

410-396-CARE (2273)
www.health.baltimorecity.gov

Customer Service Hours
Monday-Friday
8:00 am - 5:00 pm
410-664-1123
www.caretaxicard.com



Baltimore City
Health Department
Division of Aging &
Community Support

TaxiCard[®] Program

TaxiCard Program
c/o MJ Management
6300 Blair Hill Lane, Suite 301
Baltimore, MD 21209

Who is Eligible?

Baltimore City residents aged 60 or older are eligible. Baltimore City residents with disability under the age of 60 are also eligible with a completed medical form.

How Do I Register?

Call 410-664-1123 for an application or visit our website www.caretaxicard.com

What is the Cost?

Participant cost is based upon income. Low (L) income is \$1,330.00 and under per month. Moderate (M) income is over \$1,330.00 per month.

Payment Code L

Your Monthly Payment	+	CARE TaxiCard Subsidy	=	Total money added to your CARE TaxiCard
\$6.00		\$50		\$56.00

Payment Code M

Your Monthly Payment	+	CARE TaxiCard Subsidy	=	Total money added to your CARE TaxiCard
\$12.00		\$25		\$37.00

How Does the Program Work?

- You will receive notification by mail when your application has been approved.
- Each time you make a payment, your card will be credited with both your payment and the CARE Service subsidy. Payments are accepted once each month.
- The card may be used to pay for the entire fare or a portion of the fare, depending upon the available balance on the card. If the TaxiCard does not have sufficient funds, you must pay the difference.
- The TaxiCard must be presented to the cab driver for processing fares.
- The driver must always provide a completed receipt; the client must sign the receipt and keep a copy.
- Payments for the TaxiCard can be made by check, money order or credit card on the [caretaxicard.com](http://www.caretaxicard.com) website.
- The card may be used only by the registered person. It is not transferable. Change of participant's address or telephone number must be reported.
- You may participate in the program as long as your registration is current.

TaxiCard Tips

- Notify the taxi company if you are using a wheelchair.
- You may call 410-664-1123 or present the TaxiCard to the driver to make sure you will have enough money to pay the fare.
- The fare and tip (if desired) may both be paid using the TaxiCard.
- Always get a completed receipt and keep it in a safe place.
- It is not mandatory to tip the driver, but it is appreciated.
- If the cab does not have processing equipment, the driver should call dispatch for assistance.
- If you encounter a problem and want to file a complaint, please be sure you know the cab company and the number of the cab. Call Customer Service at 410-664-1123 as soon as possible to file a complaint.
- If you believe you have been charged too much for the distance traveled, call the cab company or Customer Service at 410-664-1123.
- TaxiCard card balance cannot exceed \$300.00

Subsidy amounts are subject to change.
*The subsidy amount may be reduced in the future.

Questions about program registration and use, contact Customer Service at 410-664-1123.